

## **Get reliable information about financial services**

The next time you have a question about one of the many financial services offered to the public, the answer is likely on the website of the provincial regulator, the Financial Services Commission of Ontario (FSCO). Go to [www.fsco.gov.on.ca](http://www.fsco.gov.on.ca).

Perhaps you want to know something specific about auto insurance or accident benefit dispute resolution services, a mortgage brokerage, a credit union, about loan and trust corporations, dispute resolution services, or about the regulations governing pension plans. From the home page, locate the topic and click on any number of consumer friendly tools to better understand the service and your rights. Here's a snapshot of the tools available:

### **Insurance**

- Nine tips that could help you save money on your auto insurance
- What to do after an auto accident: a handy checklist to keep in your glove box
- Tips to avoid auto insurance fraud
- How to get auto insurance forms
- How to resolve a complaint about your insurance
- Answers to frequently asked questions about supplementary travel medical insurance

### **Mortgage Brokers**

- Find out the difference between a mortgage agent and a broker
- Check to see if your mortgage broker or agent is licensed in Ontario

### **Pension Plans**

- Questions to ask your employer about your registered pension plan
- Get information about locked-in retirement accounts

### **Credit Unions**

- How to submit a complaint about a credit union

The FSCO website also provides more information about the function of the regulator, which includes protecting consumers by monitoring, investigating, and taking enforcement action where warranted.

– News Canada