

RÉPERTOIRE DES AGENTS AUX PLAINTES DES CONSOMMATEURS DES COMPAGNIES D'ASSURANCE

COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
Desjardins Financial Security Life Assurance Company 200, avenue des Commandeurs Lévis Québec G6V 6R2	Daniel Roussel	(418) 838-7800 p. 7788 ou 1-877-828-7800 p. 7788
Desjardins General Insurance Group 3 Robert Speck Parkway, Suite 500 Mississauga ON L4Z 3Z9	Vin Bartens	1-866-676-5273
Dominion of Canada General Insurance Company 165 University Ave., 5th Floor Toronto ON M5H 3B9	Ann Mackenzie	(416) 947-2510
Downie Mutual Fire Insurance Co. 264 Huron Rd. P.O. Box 10 Sebringville ON N0K 1X0	Alec Harmer	(519) 393-6402 ou 1-800-263-1961
Dufferin Mutual Insurance Co. 712 Main St. East P.O. Box 117 Shelburne ON L0N 1S0	Edward Forbes	(519) 925-2026 ou 1-800-265-9115
Dumfries Mutual Insurance Co. 12 Cambridge St. Cambridge ON N1R 3R7	Shelley Sutton	(519) 621-4660 ou 1-800-265-3573
Eagle Star Insurance Co. C/O Focus Group Inc. 26 King St. East, Ste. 500 Toronto ON M5C 1E5	Judith Moncrieff	(416) 361-1728
East Williams Mutual Fire Insurance Company <i>Veillez contacter Town & Country Mutual Ins. Co.</i>		
Ecclesiastical Insurance Office PLC Suite 2200, Box 2004 20 Eglinton Ave. West Toronto ON M4R 1K8	Kathleen Devers	(416) 484-4923 ou 1-888-344-5599 p. 4923
Echelon General Insurance Company 2680 Matheson Boulevard East Suite 300 Mississauga ON L4W 0A5	Anna M. Caron	(905) 214-7880 p. 7912 ou 1-800-324-3566 p. 7912

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
Economical Mutual Insurance Co., The 111 Westmount Rd. South Waterloo ON N2J 4S4	Richard Seip	(519) 570-8215 ou 1-800-265-9996, p. 8215
Ekfrid Mutual Insurance Co. <i>Veillez contacter Town & Country Mutual Insurance</i>		
Elite Insurance Company C/O Aviva Group Canada Ltd. 2206 Eglinton Avenue East, 4th. Floor Scarborough ON M1L 4S8	Lori DeAcetis	416-615-3634 ou 1-877-219-3643, p. 43634
Elma Mutual Insurance Company <i>Veillez contacter Trillium Mutual Insurance Co.</i>		
Empire Life Insurance Co., The 259 King St. East Kingston ON K7L 3A8	Cathy Gear Luci Crawford Valerie Robb	416-494-7832 ou 1-888-548-4729 p 4244 416-947-2564 613-549-1890 p 3236
Employers Insurance Company of Wausau 181 Bay Street, Suite 200 BCE Place Toronto ON M5J 2T3	Sandra Chu	(416) 847-5983 ou 1-800-461-5079
The Equitable General Insurance Co. Priory Square 130 Macdonell St. Guelph ON N1H 6P8	Denise Fleischmann	519-767-3925 p. 4056 ou 1-877-795-7272 p. 4056
Equitable Life Assurance Society of the U.S., The <i>Veillez contacter ACE INA</i>		
Equitable Life Insurance Co. of Canada	Shamila Menon	(519) 886-5210 p. 660

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
One Westmount Rd. North Waterloo ON N2J 4C7		ou 1-800-772-6615 p. 660
Erie Mutual Fire Insurance Co. 137 Lock St. East Dunnville ON N1A 1J6	Mary Heastont	(905) 774-8566 ou 1-800-263-6484
FCT Insurance Ltd. 2235 Sheridan Garden Drive Oakville ON L6J 7Y5	Diane Jacobs	(905) 287-3180 ou 1-800-307-0370
Facility Association 151 Yonge Street, 18 th . Floor Toronto ON M5C 2W7	Jill Hepburn	(416) 863-1750 p. 4912 ou 1-800-268-9572
Farmers' Mutual Insurance Co. (Lindsay) 336 Angeline Street South Lindsay ON K9V 4R8	Enrico Mastrangeli	(705) 324-2146 ou 1-800-461-0310
Federated Insurance Co. of Canada P.O. Box 5800 Winnipeg MB R3C 3C9	Brent Martin	204-786-6431 p. 227 ou 1-800-665-1934 p. 227
Federated Life Insurance Co. of Canada <i>Veillez contacter Western Life Assurance Co.</i>		
Federation Insurance Company of Canada <i>Veillez contacter Missisquoi</i>		
Fenchurch General Insurance Company 2655 North Sheridan Way Suite 115 Mississauga ON L5K 2P8	Cecil Persaud	(905) 822-2282
First American Title Insurance Company 2235 Sheridan Garden Drive Oakville ON L6J 7Y5	Barbara Locke Geier	(905) 287-3340 ou 1-800-307-0370
First Canadian Insurance Corporation 340 Sioux Road, Rm 201 Sherwood Park, AB T8A 3X6	Tanya Phillips	(780) 467-9575 p. 489 ou 1-800-561-3242 p. 489
First North American Insurance Co. c/o Manulife Canada Ltd. 500 King Street North P.O. Box 1602 Waterloo ON N2J 4C6	Fil Mozin	519) 747-7000 p. 48239 appels à frais viré acceptés

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
		(519) 747-6600 p. 48874
Formosa Mutual Insurance Company <i>Veillez contacter Trillium Mutual Insurance Company</i>		
Fortis Benefits Insurance Company <i>Veillez contacter Assurant Vie du Canada</i>		
GAN Canada Insurance Co. C/O General Accident Assurance Co. of Canada, The 2206 Eglinton Avenue East Scarborough ON M1L 4S8	Lori DeAcetis	416-615-3634 ou 1-877-219-3643 P 43634
GAN General Insurance Co. C/O General Accident Assurance Co. of Canada, The 2206 Eglinton Avenue East Scarborough ON M1L 4S8	Lori DeAcetis	416-615-3634 ou 1-877-219-3643 P 43634
General Accident Assurance Co. of Canada, The <i>Veillez contacter Aviva Insurance Company of Canada</i>		
Gerber Life Insurance Company c/o CAS Accounting for Insurance 1145 Nicholson Road, Unit 2 Newmarket ON L3Y 9C3	Robin Holloway	905-853-0858 p. 226
Gerling Global Life Insurance Co. 480 University Ave., 15th. Floor Toronto ON M5G 1V6	Gaetano Geretto	(416) 542-1738 ou 1-800-661-8934
Gerling Global General Insurance Co. 480 University Ave. Toronto ON M5G 1V6	Michael A. Psaki	(416) 598-4651
Germania Farmers' Mutual Fire Insurance Company P.O. Box 30 Ayton ON N0G 1C0	Dan Hill	(519) 665-7715 ou 1-800-265-3433
Glengarry Farmers' Mutual Fire Insurance Company 57 Main St. North P.O. Box 159 Alexandria ON K0C 1A0	Brian K. Fisher	(613) 525-2557 ou 1-800-263-7684
Gore Mutual Insurance Co.	Jamie McDougall	(519) 623-1910

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
252 Dundas St. P.O. Box 70 Cambridge ON N1R 5T3		ou 1-800-265-8600
Great American Insurance Co. C/O Cassels, Brock & Blackwell Scotia Plaza 40 King St. West, Ste. 2100 Toronto ON M5H 3C2	J. Brian Reeve	(416) 869-5745
Great-West Life Assurance Co., The 255 Dufferin Street London ON N6A 4K1	Kathy Langford (individuelle)	(519) 435-7835 ou 1-866-292-7825
Great-West Life Assurance Co., The 60 Osborne Street North Winnipeg MB R3C 1V3	Loraine Lavallee (collective)	204-946-4807 ou 1-866-842-9747
Green Shield Canada 5001 Yonge St., Ste. 1600 North York ON M2N 6P6	David Garner	(416) 221-7001 ou 1-800-268-6613
Grenville Mutual Insurance Co. 3005 County Road 21 P.O. Box 10 Spencerville ON K0E 1X0	Ross Lincoln	(613) 658-2013 ou 1-800-267-4400
Grey & Bruce Mutual Insurance Co. 517 - 10 th . Street Hanover ON N4N 1R4	Albert D. McArthur	(519) 364-2250
Guarantee Co. of North America 954 Dundas Street Woodstock ON N4S 7Z9	Ronald K. Burns	(519) 539-9868 ou 1-800-265-4262
Halwell Mutual Insurance Company 812 Woolwich St. P.O. Box 60 Guelph ON N1H 6J6	Doug Winer	(519) 836-2860 ou 1-800-267-5706
Hamilton Township Mutual Insurance Co. 1176 Division St. P.O. Box 201 Cobourg ON K9A 4K5	W. L. Embree	(905) 372-0186 ou 1-800-263-3935
Hanover Insurance Co. C/O Focus Group Inc.	Judith Moncrieff	(416) 361-1728

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
26 King St. East, Ste. 500 Toronto ON M5C 1E5		
Hartford Fire Insurance Company 20 York Mills Rd. Willowdale ON M2P 2C2	Dave Barker	(416) 733-9265 p. 51953
Hartford Life Insurance Co. c/o AIG Life of Canada 60 Yonge Street Toronto ON M5E 1H5	Dolly Harrilal	(416)596-2952 ou 1-877-742-5244
Hay Mutual Insurance Co. 43 Main St. P.O. Box 130 Zurich ON N0M 2T0	Shawn Durnin	(519) 236-4381
Heritage General Insurance Company 80 Tiverton Crt., 5th Floor Markham ON L3R 0G4	Kaye Nolis	(905)479-7500 p. 2117 ou 1-800-387-2800
Home Insurance Co., The C/O Focus Group Inc. 26 King St. East, Ste. 500 Toronto ON M5C 1E5	Judith Moncrieff	(416) 361-1728
Howard Mutual Fire Insurance Company 20 Ebenezer St. West P.O. Box 398 Ridgetown ON N0P 2C0	Ernest C. Koehler	(519) 674-5434
Howick Mutual Insurance Co. 1091 Centre St. P.O. Box 30 Wroxeter ON N0G 2X0	Sandra Edgar	(519) 335-3561 ou 1-800-265-3033
Icarom plc C/O Focus Group Inc. 26 King St. East, Ste. 500 Toronto ON M5C 1E5	Judith Moncrieff	(416) 361-1728
The Imperial Life Assurance Company of Canada c/o Desjardins Financial Security Life Assurance Company 200, avenue des Commandeurs Lévis Québec G6V 6R2	Daniel Roussel	(418) 838-7800 p. 7788 ou 1-877-828-7800 p. 7788
Intact Compagnie d'assurance 700University Avenue	Jennifer Spadafora	416-341-1464 ext. 45096 ou 1-877-341-1464

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
Suite 1500-A Toronto ON M5G 0A1		p. 45096
Independent Order of Foresters 789 Don Mills Rd. Don Mills ON M3C 1T9	Yogini Parthasarathy	(416) 429-3000 p. 4929 ou 1-800-268-6091
Industrial-Alliance Life Insurance Co. 1080 Grande Allée West P.O. Box 1907, Station Terminus Quebec City QC G1K 7M3	Elisabeth Guay	(418) 684-5000 p. 5852 ou 1-800-463-6236
Industrial-Alliance Pacific Life Ins. Co. 2165 Broadway West P.O. Box 5900 Vancouver BC V6B 5H6	J. Paul Warner	(604)737-9393 ou 1-800-663-0307
Ingle Life and Health Assurance Company: <i>Veillez contacter</i> Co-operators Life Insurance Co., The		
The Insurance Corporation of New York c/o CAS Accounting for Insurance 1145 Nicholson Road, Unit 2 Newmarket ON L3Y 7V1	Robin Holloway	(905) 853-0858 p. 226
Jevco Insurance Co. 7120 Hurontario Street Suite 700 Mississauga ON L5W 0B1	Nancy Carnahan	905-677-8889 p. 2573 ou 1-800-265-5458 p. 2573
John Alden Life Insurance Company c/o CAS Accounting for Insurance 1145 Nicholson Road, Unit 2 Newmarket ON L3Y 9C3	Robin Holloway	905-853-0858 p. 226
John Hancock Mutual Life Insurance Co. C/O McLean & Kerr 130 Adelaide St. West, Ste. 2800 Toronto ON M5H 3P5	Antoniette Ricci	(617) 572-5800
Kent & Essex Mutual Insurance Co. 250 St. Clair St. P.O. Box 356 Chatham ON N7M 5K4	Bernard MacNeil	(519) 352-3190 ou 1-800-265-5206

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
Kingsway General Insurance Co. <i>Veillez contacter</i> Jevco Insurance Company		
Knights of Columbus	James Lee	(203) 772-2130 p. 252 ou 1-800-524-3611
Lambton Mutual Insurance Co. P.O. Box 520 Watford ON N0M 2S0	Ronald E. Perry	(519) 876-2304 ou 1-800-561-4136
Lanark Mutual Insurance Co. 16 West Gore St. Perth ON K7H 2L6	Jack Taylor	(613) 267-5554 ou 1-800-267-7908
<i>Langdon Insurance Company</i> <i>Veillez contacter The Economical Mutual</i>		
Lawyers' Professional Indemnity Co. 1 Dundas St. West, Ste. 2200 P.O. Box 75 Toronto ON M5G 1Z3	Stephen R. Freedman	(416) 596-4624
Legacy General Insurance Company 80 Tiverton Crt., 5th Floor Markham ON L3R 0G4	Kaye Nolis	(905) 479-7500 p. 2117 ou 1-800-667-2570
Lennox and Addington Mutual Fire Insurance Company, The P.O. Box 174 Napanee ON K7R 3M3	Mr. J. R. Walters	(613) 354-4810 ou 1-800-267-7812
Liberty Life Assurance Company of Boston 181 Bay Street, Suite 200 BCE Place Toronto ON M5J 2T3	Sandra Chu	(416) 847-5983 ou 1-800-461-5079
Liberty Insurance Company of Canada <i>Veillez contacter TD Home and Auto</i>		
Liberty Mutual Insurance Company	Sandra Chu	(416) 847-5983

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
181 Bay Street, Suite 200 BCE Place Toronto ON M5J 2T3		ou 1-800-461-5079
Liberty Mutual Fire Insurance Co. 181 Bay Street, Suite 200 BCE Place Toronto ON M5J 2T3	Sandra Chu	(416) 847-5983 ou 1-800-461-5079
Life Insurance Co. of North America <i>Veillez contacter ACE INA</i>		
Life Investors Insurance Co. of America C/O John Milnes & Associates 68 Scollard St., 2nd Floor Toronto ON M5R 1G2	Sean Mooney	(319) 398-8615 ou 1-800-625-4212
Lloyd's Underwriters 1155 Rue Metcalfe, 1540 Montreal QC H3B 2V6	Rita Christie	(514) 861-8361 p. 4219 ou 1-877-455-6937 p. 4219
<i>Lobo Mutual Insurance Co.</i> <i>Veillez contacter Town & Country Mutual Ins Co.</i>		
Lombard Canada Ltd. 105 Adelaide St. West, 3rd Floor Toronto ON M5H 1P9	R. Paul Krpan	(416) 350-4445 ou 1-800-268-9680- p. 4445
London Guarantee Insurance Co. Royal Trust Tower 77 King St. West, 34th Floor P.O. Box 284 Toronto ON M5K 1K2	Robert Taylor	(416) 360-8183 ou 1-800-330-5033
London and Midland General Insurance Company 201 Queens Ave. London ON N6A 1J1	Chantal McGarrell	(519) 660-2610 ou 1-800-285-8623
London Life Insurance Company 255 Dufferin Ave. London ON N6A 4K1	Kathy Langford (individuelle)	(519) 435-7835 1-866-292-7825
London Life Insurance Company 60 Osborne Street North	Loraine Lavallee (collective)	(204) 946-4807 ou

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
Winnipeg MB R3C 1V3		1-866-842-9747
Lumbermen's Mutual Casualty Co. 36 King Street East, Suite 500 Toronto ON M5C 1E5	Judith Moncrieff	(416) 361-1728
Lumbermen's Underwriting Alliance 185 Dorval Ave., Ste. 500 Dorval, Quebec H9S 5J9	Maurice Vialette	(514) 631-2710
Lutheran Life Insurance Society of Canada 470 Weber St. North Waterloo ON N2J 4G4	Joe Alvarez	(519) 886-4617 p. 312 ou 1-800-563-6237
MFC Insurance Company Limited 500 King Street North P.O. Box 1602 Waterloo ON N2J 4C6	Fil Mozin	(519) 747-7000 p. 248239 appels à frais viré acceptés 519- 747-6600
Manufacturers Life Insurance Co., The (Manulife Financial) 500 King Street North P.O. Box 1602 Waterloo ON N2J 4C6	Fil Mozin	(519) 747-7000 p. 248239 ppels à frais viré acceptés 519- 747-6600
Manulife Canada Ltd. 500 King Street North P.O. Box 1602 Waterloo ON N2J 4C6	Fil Mozin	(519) 747-7000 p. 248239 appels à frais viré acceptés (519) 747-6600
Maritime Life Assurance Co., The <i>Veillez contacter</i> <i>The Manulife Canada Ltd.</i>		
Markel Insurance Co. of Canada 55 University Avenue, 15 th . Fl.	Vicky McKiel	(416) 364-7800 p. 2208

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
Toronto ON M5J 2H7		
McKillop Mutual Insurance Co. P.O. Box 819 Seaforth ON N0K 1W0	Ross Struthers	(519) 527-0400 ou 1-800-463-9204
MetLife Insurance Company of Connecticut c/o CAS Accounting for Insurance Inc. 1145 Nicholson Road, Unit #2 Newmarket ON L3Y 9C3	Robin Holloway	905-853-0858 p. 226
Metropolitan Life Insurance Co. Constitution Square 360 Albert St., Ste. 1750 Ottawa ON K1P 5A3	Karen Sauvè	(613) 237-6205 ou 1-877-210-2212
Metropolitan Life Insurance Co. of Canada 99 Bank St. Ottawa ON K1P 5A3 <i>Veillez contacter Clarica Life Insurance Company</i>	Louise Heaney (individuelle) Katherine Garcia (collective)	(519) 888-2510 ou 1-888-864-5463 p. 2510 (519) 888-3900 p. 5304 or 1-800-948-1048 p. 5304
Middlesex Mutual Insurance Co. 13271 Ilderton Rd., P.O. Box 100 Ilderton ON N0M 2A0	Nancy J. Preston	(519) 666-0075 ou 1-800-851-4045
Minnesota Life Insurance Co. C/O McLean & Kerr 130 Adelaide St. West, Ste. 2800 Toronto ON M5H 3P5	Nancy Winter	(651) 665-3500
Missisquoi Insurance Co., The c/o Economical Mutual Insurance Co., The 111 Westmount Rd. South Waterloo ON N2J 4S4	Richard Seip	(519) 570-8215 ou 1-800-265-9996, p. 8215
Mitsui Marine and Fire Insurance Co., Ltd. 2650 Victoria Park Ave., Ste. 201 North York ON M2H 3P7	V. Lorraine Williams	(416) 496-1148
Mortgage Insurance Company of Canada 100 Yonge Street, Suite 400 Toronto ON M5H 1H1	Denise Bennett	(416) 866-7812

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
Motors Insurance Corporation P.O. Box 6000 Richmond Hill ON L4B 4S2	Marlene Buckley	(905) 882-3943 ou 1-800-387-8095
Municipal Electric Association Reciprocal Insurance Exchange 3700 Steels Avenue West, Ste. 1100 Vaughn ON L4L 8K8	Charlie C. Macaluso	905-265-5363 ou 1-800-668-9979
Mutual of Omaha Insurance Co. C/O RBC Life Insurance Company P.O. Box 213, Station A Mississauga ON L5N 4N9 <i>NB: Pour assurance de voyage, veuillez contacter Voyageur Ins Co.</i>	Domenic Messina	(905) 606-1141 ou 1-888-728-6666
NAC Reinsurance Corporation C/O Encon Insurance Managers Inc. 350 Albert St., Ste. 700 Ottawa ON K1R 1A4	Denis J. Shillington	(613) 786-2000
NN Life Insurance Company of Canada <i>Veillez contacter Transamerica Life Ins. Co.</i>		
National Bank Life Insurance Company Place du Canada 1010 de la Gauchetière ouest bureau 725 Montreal, Quebec H3B 5H8	Joëlle Thibault	(514) 390-7886 ou 1-877-390-7886
National Life Assurance Company of Canada, The 522 University Ave. Toronto ON M5G 1Y7	D. James Newland	(416) 585-8052 ou 1-800-387-4326 p. 8052
New Hampshire Insurance Co. 145 Wellington St. West, Ste 1400 Toronto ON M5J 1H8	Gabrielle Parker Robert Marion Lynda Cunningham	(416) 596-4052 (416) 596-3060 (416) 596-4123

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New York Life Insurance Co. C/O Cassels, Brock & Blackwell Scotia Plaza 40 King St. West, Ste. 2100 Toronto ON M5H 3C2	Marc Schindelheim	(212) 576-8181
Nipponkoa Insurance Co. Ltd. c/o St. Paul Fire & Marine Insurance Co. Suite 1200, P.O. Box 93 121 King Street West Toronto ON M5H 3T9	Graham J. Lloyd	416-601-2543
Nordic Insurance Company of Canada, The 700University Avenue Suite 1500-A Toronto ON M5G 0A1	Jennifer Spadafora	416-341-1464 ext. 45096 ou 1-877-341-1464 p. 45096
Norfolk Mutual Insurance Co. 33 Park Rd. P.O. Box 515 Simcoe ON N3Y 4L5	Tammara Lynch	(519) 426-1294
North Blenheim Mutual Insurance Co. 11 Blaird St. North Bright ON N0J 1B0	Terry Knight	(519) 454-8661 ou 1-800-665-6888
North Kent Mutual Fire Insurance Co., The P.O. Box 478 Dresden ON N0P 1M0	John W. Leeson	(519) 683-4484
North Waterloo Farmers Mutual Insurance Company 100 Erb St. East Waterloo ON N2J 1L9	Leslie H. Card	(519) 886-4530 ou 1-800-265-8813
Norwich Union <i>Veillez contacter AIG Life Ins. Co of Canada</i>		
Old Republic Insurance Company of Canada 100 King St. West, 11th Floor P.O. Box 557 Hamilton ON L8N 3K9	Tat Wong	(905) 523-5936 ou 1-800-530-5446

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
Omega General Insurance Company 36 King Street East, Suite 500 Toronto ON M5C 1E5	Judith Moncrieff	(416) 361-1728
Optimum Insurance Company Inc. 147 McIntyre Street West PO Box 1288 North Bay ON P1B 8K5	Brian McTiernan	(705) 476-4814 ou 1-800-461-6110 p. 2279
Oxford Mutual Insurance Co. RR# 4 P.O. Box 430 Thamesford ON N0M 2M0	W.M. Jellous	(519) 285-2916 ou 1-800-461-6933
PACIC 20 Richmond St. East, Ste. 210 Toronto ON M5C 2R9	Reginald G. Riddles	(416) 364-8677
Pafco Insurance Company 27 Allstate Parkway, Suite 100 Markham ON L3R 5P8	Carla Lakso Teresa Garber Connie McCormick	1-877-726-6786 (905) 940-4270 (905) 475-4908
Paul Revere Life Insurance Co., The C/O RBC Life Insurance Company P.O. Box 213, Station A Mississauga ON L5N 4N9	Domenic Messina	(905) 606-1141 ou 1-888-728-6666
Pearl Assurance plc C/O Focus Group Inc. 36 King St. East, Ste. 500 Toronto ON M5C 1E5	Judith Moncrieff	(416) 361-1728
Peel & Maryborough Mutual Fire Insurance Co., The 103 Wellington St. P.O. Box 190 Drayton ON N0G 1P0	Al Simpson	(519) 638-3304 ou 1-800-265-2473
Peel Mutual Insurance Co. 103 Queen St. West Brampton ON L6Y 1M3	Brian Bessey	(905) 451-2386 ou 1-800-268-3069
Pembridge Insurance Company 27 Allstate Parkway, Suite 100 Markham ON L3R 5P8	Carla Laakso Teresa Garber Connie McCormick	(905) 470-4723 ou 1-877-726-6786 (905) 475-4908

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
PennCorp Life Insurance Co. 7150 Derrycrest Drive Mississauga ON L5W 0E5	Lise Duchesne	(905) 795-2300 p. 5135 ou 1-800-268-2835
Pennsylvania Life Insurance Company 44 Hamlyn Crescent Etobicoke ON M9B 1Z1	Michael Orr	416-622-7824
PeoplePlus Insurance Company 181 University Avenue , Ste 700 Toronto ON M5H 3M7	Jennifer Spadafora	416-341-1464 ext. 45096 ou 1-877-341-1464 p. 45096
The Personal Insurance Company of Canada 3 Robert Speck Parkway, Suite 500 Mississauga ON L4Z 3Z9	Vin Bartens	1-866-676-5273
Perth Insurance Company 111 Westmount Rd. South Waterloo ON N2J 4S4	Richard Seip	(519) 570-8215 ou 1-800-265-9996, p. 8215
Pilot Insurance Co. 2206 Eglinton Avenue East Scarborough ON M1L 4S8	Lori DeAcetis	416-615-3634 Ou 1-877-219-3643 P 43634
Portage la Prairie Mutual Insurance Co. 320 Vine St., 3rd Floor St. Catharines ON L2M 4T3	Edward J. Forbes	(905) 937-0100 ou 1-800-263-7262
Primum Insurance Company 3650 Victoria Park Avenue, 9 th . Fl. North York ON M2H 3P7	Corrado Messina	416-774-3159 ou 1-866-337-3314 p. 3159
Prescott Mutual Insurance Co. 377 St. Philippe St. P.O. Box 280 Alfred ON K0B 1A0	Serge Gauthier	(613) 679-2277
Primerica Life Insurance Co. of Canada 2000 Argentia Rd., Ste. 300, Plaza 5 Mississauga ON L5N 2R7	Linda Caccaro	(905) 813-5341 ou 1-800-387-7876
Principal Life Insurance Company C/O John Milnes and Associates	John R. Milnes	(416) 964-0067

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
68 Scollard Street, 2nd Floor Toronto ON M5R 1G2		
Progressive Casualty Insurance Co./ Progressive Casualty Insurance Co. of Canada 200 Yorkland Blvd., 5th Floor Willowdale ON M2J 5C1	Nancy Walsh - service des polices (M) B. Blanford - service des demandes de réglement pour blessures corporelles Linda Granger - Claim Services	(416) 756-8037 ou 1-800-888-7764 (416) 490-3404 (416) 756-8010 ou 1-800-274-4499
Providence Washington Insurance Company c/o CAS Accounting for Insurance 1145 Nicholson Road, Unit 2 Newmarket ON L3Y 9C3	Robin Holloway	905-853-0858 p. 226
Provident Life and Accident Insurance Co. C/O RBC Life Insurance Company P.O. Box 213, Station A Mississauga ON L5N 4N9	Domenic Messina	(905) 606-1141 ou 1-888-728-6666
Prudential Insurance Co. of America, The 300 Consilium Place, Ste. 1200 Toronto ON M1H 3G2	Mary M. Moffett	(416) 296-3467 ou 1-800-591-7779
RBC General Insurance Company P.O. Box 213, Station A Mississauga ON L5N 4N9	Domenic Messina	(905) 606-1141 ou 1-888-728-6666
RBC Life Insurance Company P.O. Box 213, Station A Mississauga ON L5N 4N9	Domenic Messina	(905) 606-1141 ou 1-888-728-6666
RBC Travel Insurance Company C/O RBC Life Insurance Company P.O. Box 213, Station A Mississauga ON L5N 4N9	Domenic Messina	((905) 606-1141 ou 1-888-728-6666
Reliable Life Insurance Co. 100 King St. West P.O. Box 557	Barry Gagnon	(905) 523-5587 p. 1362 ou

**RÉPERTOIRE DES AGENTS AUX PLAINTES DES CONSOMMATEURS DES
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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
Hamilton ON L8N 3K9		1-800-465-0661
Royal & Sun Alliance Insurance Company of Canada 10 Wellington Street East Toronto ON M5E 1L5	Bonnie Pilkington	905-829-6554 p. 3550 ou 1-800-387-7560 p. 3550
Royal & Sun Alliance Life Insurance Company of Canada <i>Veillez contacter The Manufacturers Life Insurance Company</i>		
Royal Maccabees Life Insurance Co. C/O Monforton, Robitaille, Ducharme & Skipper 176 University Ave. West, Ste. 600 Windsor ON N9A 5P1	Peter J. Durand	(248) 746-6549
S & Y Insurance Co. 2206 Eglinton Ave. East, 4th Floor Scarborough ON M1L 4S8	Lori DeAcetis	416-615-3634 ou 1-877-219-3643 P 43634
SGI Canada Insurance Services Ltd. C/O McCarthy Tetrault TD Tower Toronto Dominion Bank, Ste. 4700 Toronto ON M5K 1E6	Bob Hameluck	(306) 751-1729
Scotia General Insurance Co. 100 Yonge St., Ste. 400 Toronto ON M5H 1H1	John Gallagher	(416) 933-2305
Scotia Life Insurance Co. 100 Yonge St., Ste. 400 Toronto ON M5H 1H1	John Gallagher	(416) 933-2305
Scottish & York Insurance Co. Ltd. 2206 Eglinton Ave. East, 4th Floor Scarborough ON M1L 4S8	Lori DeAcetis	416-615-3634 ou 1-877-219-3643 P 43634
SecuriCan General Insurance Company 777 Portage Avenue Winnipeg MB R3G 0N3	Roger Ranieri	(204)942-2555 p. 365
Security National Insurance Co. 3650 Victoria Park Avenue, 9 th . Fl.	Corrado Messina	416-774-3159 ou

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
North York ON M2H 3P7		1-866-337-3314 p. 3159
Serb National Federation 1 Fifth Avenue, 7th. Fl. Pittsburgh PA 15222	D. J. Ljubenko	(412) 642-7372 ou 1-800-538-7372
Skandia Insurance Co. Ltd. C/O D.M. Williams & Associates Ltd. 2650 Victoria Park Ave., Ste. 201 Toronto ON M2H 3P7	V. Lorraine Williams	(416) 496-1148
Sompo Japan Insurance Inc. The Exchange Tower 130 King Street West Suite 1200 Toronto ON M5X 1A6	Karen Barkley	416-594-2590
Sovereign General Insurance Company 4 King Street West, 17 th . Floor Toronto ON M5H 1B6	David Broadhurst	(416) 365-1818 ou 1-800-365-4430
South Easthope Mutual Insurance Co. Box 33 Tavistock ON N0B 2R0	Frank Rider	(519) 655-2011 ou 1-800-263-9987
Speciality National Insurance Co. 36 King Street East Suite 500 Toronto, Ontario M5C 1E5	Judith Moncrieff	416-361-1728
St. Paul Fire & Marine Insurance Co. Suite 1200, P.O. Box 93 20 Queen Street West, Suite 200 Toronto ON M5H 3R3	Graham J. Lloyd	416-601-4410
Standard Life Assurance Company 1245 Sherbrooke Street West Montreal QC H3G 1G3	Jean Bélanger	(514) 841-5637 ou 1-877-499-9555 p. 5637
State Farm Insurance Companies 333 First Commerce Drive Aurora ON L4G 8A4	Ray G. Kearns	(905)750-4204 ou 1-877-370-3276
Stewart Title Guaranty Company 200 Bat Street, Suite 2200 Toronto ON M5J 2J2	Peter D'Amico	416-309-4961 ou 1-888-667-5151
Sun Life Financial 227 King Street South Waterloo ON N2J 4Z3	Mike D. Clark	416-408-8703 ou 1-800-786-5433
	Corrado Messina	416-774-3159

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
TD General Insurance Company 3650 Victoria Park Avenue, 9 th . Fl. North York ON M2H 3P7		ou 1-866-337-3314 p. 3159
TD Home and Auto Insurance Company 3650 Victoria Park Avenue, 9 th . Fl. North York ON M2H 3P7	Corrado Messina	416-774-3159 ou 1-866-337-3314 p. 3159
TD Life Insurance Company Richmond Adelaide Centre 120 Adelaide Street West Toronto ON M5H 1T1	James Popalis	1-877-983-5433
T.H.E. Insurance Company C/O Cookson and Walker LLP 48 Yonge Street, Suite 1010 Toronto ON M5E 1G6	H. Steven Frye	(416) 368-7990
TIG Insurance Co. C/O Canadian Insurance Consultants 133 Richmond St. West, Ste. 600 Toronto ON M5H 2L3	Renata Spojic	(416) 363-6103
TTC Insurance Co. Ltd. 1900 Yonge St. Toronto ON M4S 1Z2	Stephanie Koufes- MacMillan	(416) 393-4000
Teachers Life Insurance Society (Fraternal) 916 The East Mall, Ste. C Etobicoke ON M9B 6K1	Linda Johnson	(416) 620-1140 ou 1-800-668-4229
Tokio Marine & Nichido Fire Insurance Company Ltd. 105 Adelaide Street West Toronto ON M5H 1P9	Toshinobu Okubo	416-350-4445 ou 1-800-268-9680 p 4445
Temple Insurance Company 390 Bay Street, 22 nd . Floor Toronto ON M5H 2Y2	Peter Walker	(416) 364-2851 p. 2153 ou 1-877-364-2851 p. 2153
Town & Country Mutual Insurance Co. 79 Carados Street North Strathroy ON N7G 2M5	Robert Pearson	(519) 246-1929 ou 1-888-868-5064
Townsend Farmers' Mutual Fire Insurance Co. P.O. Box 1030 Waterford ON N0E 1Y0	Neil Shay	(519) 443-7231 ou 1-888-302-6052

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
Traders General Insurance Co. 2206 Eglinton Ave. East, 4th Floor Scarborough ON M1L 4S8	Lori DeAcetis	416-615-3634 ou 1-877-219-3643 P 43634
Trafalgar Insurance Company of Canada 700 University Avenue Suite 1500-A Toronto ON M5G 0A1	Jennifer Spadafora	416-341-1464 ext. 45096 ou 1-877-341-1464 p. 45096
Transamerica Life Insurance Company of Canada c/o AEGON Canada Inc. 5000 Yonge Street Toronto ON M2N 7J8	Gordon P. Murphy	(416) 883-5181 ou 1-800-663-6880
Transatlantic Reinsurance Co. 145 Wellington St. West, Ste. 1400 Toronto ON M5J 1H8	Gabrielle Parker	(416) 596-4052 ou 1-800-387-4481
Travelers Casualty & Surety Company of Canada 77 King Street West, 34 th . Fl Royal Trust Tower P.O. Box 284 Toronto ON M5K 1K2	Graham J. Lloyd	(416) 601-4410 or 1-800-268-8481
Travelers Guarantee Company of Canada 20 Queen Street West, Suite 300 Toronto, Ontario M5H 3R3	Sheila A. Spotton	416-360-8183
Travelers Indemnity Co., The 77 King Street West, 34 th . Fl Royal Trust Tower P.O. Box 284 Toronto ON M5K 1K2	Graham J. Lloyd	(416) 601-4410 or 1-800-268-8481
<i>Travelers Insurance Co., The</i> <i>Veillez contacter: MetLife Insurance Company of Connecticut</i>		
Trent Health Insurance Company <i>Veillez contacter:</i> Co-operators Life Insurance Co., The		
Trillium Mutual Insurance Company	Joe Dietrich	(519) 367-5600 ou

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
10 John St. Formosa ON N0G 1W0		1-800-265-3020
UAP - New Rotterdam Insurance 2206 Eglinton Ave. East Scarborough ON M1L 4S8	Lori DeAcetis	416-615-3634 ou 1-877-219-3643 P 43634
Ukrainian National Association Inc. <i>Veillez contacter: The Manufacturers Life Insurance Company</i>		
Unifund Assurance Company 1595 16th Ave., Ste. 400 Richmond Hill ON L4B 3S5	Irene Buckley	(905) 764-4929 ou 1-800-268-5764
Union Fidelity Life Insurance Co. C/O Employers Reinsurance Canada 200 Wellington St. West, Ste. 400 P.O. Box 166 Toronto ON M5V 3C7	Alan Ryder	(416) 217-5500
Union of Canada Life Insurance 325 Dalhousie St. P.O. Box CP 717 Ottawa ON K1P 5P8	Marc A. Parent	(613) 241-3660 ou 1-877-966-6676
United American Insurance Co. 145 King St. West, Ste. 1002 Toronto ON M5H 3X6	Larry Hutchinson	(972) 569-3245
Unity Life of Canada 100 Milverton Drive Suite 400 Mississauga ON L5R 4K1	Geoffrey L. Harrison	905-219-8000 ou 1-800-267-8777
UNUM Life Insurance Co. of America C/O RBC Life Insurance Company P.O. Box 213, Station A Mississauga ON L5N 4N9	Domenic Messina	(905) 606-1141 ou 1-888-728-6666
US International Reinsurance Co. C/O Focus Group Inc. 36 King St. East, Ste. 500 Toronto ON M5C 1E5	Judith Moncrieff	(416) 361-1728
Usborne & Hibbert Mutual Fire Insurance Co.	Sharon Doxtator	(519) 235-0350 ou

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
507 Main St. South Exeter ON N0M 1S1		1-800-422-3996
Utica Mutual Insurance Co. c/o CAS Accounting for Insurance 1145 Nicholson Road, Unit #2 Newmarket ON L3Y 9C3	Robin Holloway	905-853-0858 p. 226
Virginia Surety Company, Inc. 7300 Warden Ave., Ste. 300 Markham ON L3R 0X3	Eddie Tang	(905) 754-4331 ou 1-888-234-4466
Washington National Insurance Co. 19 Celina Street, Suite 104 Oshawa ON L1H 4M9	John Terence Hogan	(905) 579-7969
Wabisa Mutual Fire Insurance Co. 35 Talbot St. East P.O. Box 621 Jarvis ON N0A 1J0	Pat Payne	(519) 587-2292 ou 1-800-263-7280
Waterloo Insurance Co. 111 Westmount Rd. South Waterloo ON N2J 4S4	Richard Seip	(519) 570-8215 ou 1-800-265-9996, p. 8215
Wawanesa Mutual Insurance Co., The 4110 Yonge St., Ste. 100 Toronto ON M2P 2B7	Edna Rossong Tim Greer	(204)985-3811 appels à frais viré acceptés (416) 228-7800 ou 1-800-268-7300
Wawanesa Life Insurance Co., The 4110 Yonge St., Ste. 100 Toronto ON M2P 2B7	Dave McFarlane	(204) 985-3822 appels à frais viré acceptés
West Elgin Mutual Insurance Co. 274 Currie Rd. P.O. Box 130 Dutton ON N0L 1J0	Brian Downie	(519) 762-3530 ou 1-800-265-7635
Westbury Canadian Life Insurance Co. C/O RBC Life Insurance Company P.O. Box 213, Station A Mississauga ON L5N 4N9	Domenic Messina	(905) 606-1141 ou 1-888-728-6666
Western General, Division of Economical Mutual Insurance Company 111 Westmount Rd. South Waterloo ON N2J 4S4	Richard Seip	(519) 570-8215 ou 1-800-265-9996, p. 8215
Western Assurance Company 10 Wellington Street East	Bonnie Pilkington	905-829-6554 p. 3550 ou

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COMPAGNE	PERSONNE- RESSOURCE	N DE TÉLÉPHONE
Toronto ON M5E 1L5		1-800-387-7560 p. 3550
Western Life Assurance Co. 309 - 1 st . Street West Box 5519 High River AB T1V 1M6	Keith Todd	1-888-647-5433
Westminster Mutual Insurance Co. 223 Main St. P.O. Box 29 Belmont ON N0L 1B0	Christine Van Daele	(519) 644-1663 ou 1-800-565-3523
West Wawanosh Mutual Insurance Co. P.O Box 130 Dungannon ON N0M 1R0	Cathie Simpson	1-800-265-5595
The Yarmouth Mutual Fire Insurance Company 1229 Talbot Street East St. Thomas ON N5P 1G9	Iris Brown	(519) 631-1572 ou 1-877-792-3693
York Fire & Casualty Insurance Co. 7150 Derrycreech Drive Mississauga, ON L5W 0E5	La-Toya Malé	(905) 677-9777 p 54900 ou 1-800-676-0967 p. 54900
Zenith Insurance Company 105 Adelaide St. West, 3rd Floor Toronto ON M5H 1P9	P. Paul Krpan	(416) 350-4445 ou 1-800-268-9680 p. 4445
Zurich North America Canada 400 University Avenue, 16 th .Fl. Toronto ON M5G 1S7	David Bailey	(416) 586-6778 ou 1-800-387-5454 p. 6303